

October 17, 2013

Dear Connie,

In the event you're getting calls from constituents with questions about how to enroll in the Affordable Care Act (ACA), I want to make sure you have the information you need to help our mutual constituents get their questions answered. You will find below information about where Rock County residents can get free local help in enrolling in the ACA exchanges. Please feel free to forward the information on to anyone in the county who might find it helpful.

If there is other information about the ACA or any federal issue that I can provide, please don't hesitate to contact my Madison office at 608-258-9800.

Dear Rock County Resident,

I am pleased to provide you with information to help you connect with local healthcare resources and agencies that can provide in-person enrollment assistance for the Affordable Care Act (ACA). While we do not have the expertise to enroll people in the healthcare marketplace, we are happy to refer you to resources that will help you enroll and/or answer your questions.

Free Rock County enrollment assistance:

Beloit Health System Tuesdays @ 10:00 am October 15 - December 11 1905 Huebbe Pkwy Beloit, WI 53511 608-364-1539	Beloit Health System Wednesdays @ 11:00 am October 15 - December 11 1905 Huebbe Pkwy Beloit, WI 53511 608-364-1539	
MercyCare Health Plans Tuesdays @ 10:30 am October 1 - December 10 Mercy Walworth Hospital & Medical Center, Room G380B N2950 State Road 67 Lake Geneva, WI 53147 800-895-2421	MercyCare Health Plans Wednesdays @ 1:00 pm October 2 - December 11 Mercy Beloit Medical Center 2825 Prairie Ave. Beloit, WI 53511 800-895-2421	MercyCare Health Plans Fridays @ 10:30 am October 4 - December 13 Mercy Health Mall, Room 1 1010 N Washington St. Janesville, WI 53548 800-895-2421
Dean Health Plan Tuesday, October 22 @ 5:00 pm	Dean Health Plan Wednesday, November 20 @ 5:00 pm	

St. Mary's Janesville Hospital Prairie View Café 3400 E. Racine St. Janesville, WI 53546 800-279-1301	St. Mary's Janesville Hospital Prairie View Café 3400 E. Racine St. Janesville, WI 53546 800-279-1301	
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Available computers WITH assisters and/or CACs to register at HealthCare.gov or CuidadoDeSalud.gov

Beloit Health System, Monday-Friday 8:30 am - 4:30 pm, 608-364-1539

- 1969 W Hart Road, Beloit WI 53511
- 1905 W Huebbe Pkwy, Beloit WI 53511
- Northpointe, 5605 E Rockton Road, Roscoe, IL 61073

Community Health Systems, M,W,F 8 am - 4:30 pm; T, Th 8 am-7 pm (CAC and assisters)
74 Eclipse Center, Beloit WI 53511, 608-361-0311

Dean & St. Mary's Janesville, Monday-Friday 8 am - 4:30 pm (Agents and assisters), 608-373-8000

- Health Resource Library, 3400 E. Racine St., Janesville, WI 53546
- Dean Health Plan licensed agents available on site Tuesdays 1:30 pm - 4 pm, Thursdays 8:30 am - 11 am

Edgerton Hospital, by appointment (assisters)
11101 N Sherman Rd, Edgerton WI 53534, 608-884-3441

HealthNet of Rock County, open clinic hours (CAC and assisters)
23 W. Milwaukee St, Janesville WI 53548, 608-314-1920

MercyCare Health Plans, Monday-Friday 8:00 am - 4:30 pm (CAC and agents)
3430 Palmer Drive, Janesville WI 53546, 800-895-2421

Rock County Economic Support, Monday-Friday 8:00 am - 4:30 pm (assisters)
1900 Center Ave, Janesville WI 53546, 608-741-3400

Available computers WITHOUT assistance to register at HealthCare.gov

Edgerton Community Outreach, M,T,Th,F 10 am-2 pm; Wed 1 pm - 6 pm
106 S Main St, Edgerton, WI 53534, 608-884-9593

Rock County Job Center, Resource Room, Monday-Friday 8:00 am - 4:30 pm
1900 Center Avenue, Janesville WI 53546

Local Libraries:

Beloit Public Library, Monday-Thursday: 9:30 am - 9 pm., Friday/Saturday: 9:30 am - 5:30 pm
605 Eclipse Boulevard, Beloit, WI 53511, 608-364-2905, <http://www.beloitlibrary.info>

Clinton Public Library, Monday & Friday: 8:30 am - 5 pm, Tuesday-Thursday: 8:30 am - 7:30 pm, Saturday:8:30 am - 1:30 pm.

214 Mill Street, Clinton, WI 53525, 608-676-5569, <http://als.lib.wi.us/CPL>

Eager Free Public Library, Monday-Thursday from 9:30 am - 7 pm, Friday from 9:30 am - 6 pm, Saturday from 9:30 am - 1 pm

39 W. Main Street, Evansville 53536, 608-882-2260, <http://als.lib.wi.us/EFPL>

Edgerton Public Library, Monday-Thursday: 9 am-8 pm, Friday: 9 am - 5 pm, Saturday: 9 am - 3 pm

101 Albion Street, Edgerton, WI 53534, 608-884-4511, <http://als.lib.wi.us/EPL>

Hedberg Public Library, Monday-Thursday: 9 am - 9 pm, Friday/Saturday: 9 am - 5 pm, Sunday: 1-5 pm

316 S. Main Street, Janesville, WI 53545, 608-758-6588, <http://hedbergpubliclibrary.org>

Milton Public Library, Monday-Wednesday: 10 am - 8 pm, Thursday/Friday: 10 am - 5 pm, Saturday: 10 am - 4 pm, Sunday: 1 pm - 4 pm

430 E. High Street, Milton, WI 53563, 608-868-7462, <http://www.miltonpubliclibrary.org>

Orfordville Public Library, Monday-Friday: 12 noon - 7 pm

203 W. Beloit Street, Orfordville, WI 53576, 608-879-9229, <http://als.lib.wi.us/OPL>

[Assisters, CACs, agents/brokers](#)

Rock County Council on Aging – 1 assister

3328 U.S. 51, Janesville WI 53545, 608-921-3688

St. Mary's Janesville Hospital, by appointment (2 CAC)

3400 E. Racine St., Janesville, WI 53546, 608-373-8792

SWWDB-Rock County Job Center – 1 assister

1900 Center Avenue, Janesville WI 53546, 608-741-3564

Independent Insurance Agents and Brokers in your community may be available to assist. Contact their offices for personal assistance in enrollment and selection of plans.

[Glossary](#)

Assister: People who are communicating with the public about options and how to connect with the enrollment support network.

Certified Application Counselor (CAC): Individual who has completed federal/state training who can assist people with enrollment and guidance thru the website, but may not give advice on plans.

Also, the staff of Rock County Public Libraries located in Beloit, Clinton, Edgerton, Evansville, Janesville, Milton and Orfordville has created an informational web page with general information on the Marketplace and local enrollment resources located [here](#).

Visit the following webpage to learn about the documentation you will need to bring with you to ACA enrollment sessions: <http://marketplace.cms.gov/getofficialresources/publications-and-articles/marketplace-application-checklist.pdf>.

You may also visit healthcare.gov or call the toll-free ACA consumer helpline at 1-800-318 2596 to get your marketplace questions answered. Or you can call United Way's 211 Line (or 608-246-HELP) to find out about enrollment assistance in your area.

The 211 Line is also the best place to call for anyone who may be impacted by the Medicaid/BadgerCare changes. Due to Governor Walker's changes to BadgerCare and his rejection of the federal government's Medicaid expansion, some people will be enrolling in BadgerCare for the first time and others will be coming off of BadgerCare and getting their health insurance through the ACA exchanges. The 211 Line can help you sort out the new regulations and direct you to any tax credits or premium assistance for which you are eligible.

I hope that you find this information useful. If your questions are not answered by these resources, please do not hesitate to call my office at 608-258-9800 or visit my website at www.pocan.house.gov/healthcarereform.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark Pocan', with a stylized flourish at the end.

Mark Pocan
Member of Congress

Should you have further questions, please contact my District Director at Janet.Piraino@mail.house.gov or call the Madison district office at (608) 258-9800. This is an unattended mailbox.